



## Twenty

**Our dear enterprise is now twenty years of age**



First, I hope that all who read this are comfortable and safe, and that your loved ones are near and safe as well. These times have presented an extraordinary set of circumstances.

The young look to their elders for wisdom. The elders have little wisdom to offer as none of us have ever encountered a situation with the depth and widespread effect of our current pandemic. Yet we know that our best hope is

to band together and our finest moments will be when we share our human experience, our knowledge, our energy and our capability. With this we shall prevail.

Today is in3's twentieth birthday. We are celebrating in our makeshift home offices and over conference bridges. But our celebration is deeper than that. We celebrate the values which have endured. We celebrate the relationships we have built. We celebrate the Trust we have earned. And we celebrate the people we've brought along the way.



There's many faces and names of those who have joined us in our path—too many to mention individually. But to each employee, each customer contact, each contractor, each support person, each vendor, we are grateful.



This has been a deeply enriching twenty years. We have had our ups and downs. We have flown high and we (more than once) came close to crashing.

I am so proud to look back over the last twenty years to reflect that we done something real and meaningful, and the culture and spirit with which we serve are precisely what I set out to help create.

I am so grateful to have received the Trust of so many people—and I've endeavored to repay that Trust with steep dividend. I've read that one can gauge their Life by taking stock of those who've kept their company. I am honored by those who have helped me keep mine.

We find the Truth.

A handwritten signature in black ink, appearing to read 'R. Ghosh', with a large, stylized loop at the end.

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